

## TERMS & CONDITIONS

### 1. BOOKING

In order to finalize a booking of your retreat, a deposit of 500 euros resp. 500 CHF is required.

All flight costs (domestic and international) are the responsibility and care of each Client. All deposits are non-refundable. Clients who make a booking by telephone or email using a credit card or PayPal will be deemed to have read and agreed to these booking conditions.

A booking is considered accepted and becomes definite on the date Premayāna (represented by Nancy Sebaali) or Soul Wisdom (represented by Julia Weigert) receives the required deposit from the Client, and starting at this point, a binding contract between Premāyana/ Soul Wisdom and the Client is established.

### 2. PAYMENT

Following payment of the initial deposit, the remaining balance of the trip costs must be paid by the 22nd of April 2025. If full payment is not received by then, Premayāna/ Soul Wisdom will treat the booking as a cancellation and proceed to cancel any pending services. Deposits are not refundable.

Payments to Premayāna/ Soul Wisdom can be made through credit cards or bank transfer. Any additional fees for bank transfers (i.e. processing fee costs) must be assumed by the Client.

### CANCELLATION POLICY:

The full course fee has to be paid before the 22nd of April 2022. Please note the following:

- a) Cancellation up to 22nd of April 2025: The deposit is not refundable
- b) Cancellation : less than 4 weeks; No refund.

#### 4. CHANGES AND CANCELLATIONS by Premayāna/ Soul Wisdom

We will do its best to avoid any unnecessary changes or cancellations to the confirmed services, however, by agreeing to this contract the Client accepts that it may be necessary or strongly advisable to change or modify a trip itinerary or portions of the itinerary as a result of local conditions.

If a major change is required, depending on the exact circumstances, the Client will be given the option of accepting the change of arrangements or cancelling the booking.

The options for major changes to the confirmed itinerary will apply as long as the major changes are not required as a result of a force majeure. A force majeure can be war, a pandemic, the threat of war, riots, civil unrest, terrorist activities, a natural or nuclear disaster, fire or other extreme weather conditions, technical or any other similar events beyond the control of Premayāna/ Soul Wisdom or Domaine de L'Olivier.

#### 5. PASSPORT and VISA

The Client is responsible for possessing a valid passport and all required visa permits at the time of travel, as well as making arrangements for all required travel requirements for Italy. Flights and travel costs to and from Italy are the sole responsibility of the Client. Client assumes all responsibility for all medications needed for their own person. If Client needs to refill a prescription, Client must know the generic or brand name for their required prescription(s). Premayāna/ Soul Wisdom or Domaine de L'Olivier assume no responsibility for any accidental injury sustained by Client within the retreat or any additional travel Client might choose to do outside of the retreat..

#### 6. AGE, FITNESS AND PARTICIPATION

All Clients should assess their physical fitness prior to booking this trip to ensure that they meet the requirements for the activities that they will complete during their trip. Clients with existing medical conditions or other health problems should consult with their doctor about their ability to complete the activities prior to booking a trip.

## 7. LOCAL LAWS

All Clients participating in this pilgrimage are required to obey all applicable local laws and regulations in Italy during this trip. Failure to do so will immediately relieve Premayāna/ Soul Wisdom from any obligations that would otherwise apply under these booking conditions.

## 8. ILLNESSES OR DISABILITY

Any Client experiencing an illness, disability or undergoing treatment for a physical or medical condition that may affect their ability to participate in the activities or require special accommodation must provide information about such conditions at the time of booking. The Client should also ensure that all arrangements are in place to have sufficient medication, access to treatment and cover any additional requirements during their trip. Failure on the part of the Client to disclose such information will result in a breach of contract and may result in the exclusion of such persons from this trip, in which case all payment would be forfeited.

## 9. FLIGHT BOOKINGS

Client is responsible to book her trip flights/ trains to and from the location.

Premayāna/ Soul Wisdom will not be held responsible for any flight delay or cancellation caused by extreme weather conditions, decisions by air traffic controllers, airport authorities or local governments, mechanical problems, strikes, or any other reason.